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UIGC's acting CFO appointed as Executive Director

The management of UIGC Chief Financial Officer (CFO), holding all the best in the position and every success. The management of UIGC Chief Financial Officer (CFO), holding all the best in the position and every success.

ny' (UIGC) has welcoming Mr Mr Tshithavhane can come the appoint- ity and complexity. Tshithavhane to be reached via email ment of one of their His key responsibilities: UIGC, the Executive nditsheni.tshithavhan own, Mr Nditsheni ties will be to develop of UIGC wished him e@univen.ac.za

Dylan Tshithavhane, operating a turnaround as UIGC Executive strategy for UIGC operations and coordination from 1 April 2025. He will be working closely with the University brings a wealth of experience to his new Vice-Chancellor, the role of providing strategic leadership Board and UIGC's through the UIGC Executive Committee turnaround strategy. (Exco) to design and He comes to UIGC implement the plans from a distinguished that will benefit all career as SNG GT employees, and enhance the company's



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UCE's Customer Service course an investment for any business

UNIVEN Continuing Education's (UCE) all-encompassing Customer Service course is the focus of an ongoing UIGC sales campaign. The 2-day training course ensures that participants are equipped to deliver exceptional customer service while maintaining professionalism, enhancing both public relations and operational efficiency.

It is ideal for any business wanting to enhance their customer experience for sustained growth, highlighted UCE Operations Manager, Thanyani Nekwakwani. The course further focuses on effective communication and conflict resolution. Participants are required to engage during interactive sessions, based on real-life scenarios, and assessments to ensure preparedness.

In the end participants will grasp the importance of customer service, develop effectively utilise de-escalation techniques, understand legal and ethical responsibilities and improve teamwork.

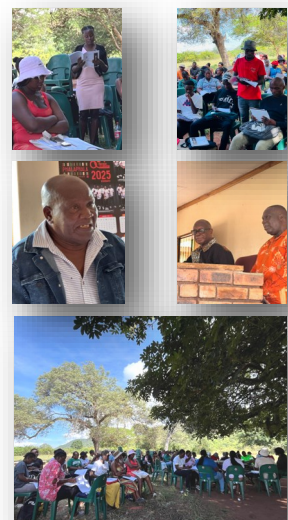


UCE's New Venture Creation course popular among Thengwe entrepreneurs

An overwhelming turnout of participants has thus far marked interest in UCE's New Venture Creation course ongoing in Thengwe Village.

A recent introductory session at the tribal authority's offices. As they set out on their journey, participants were encouraged and words of inspiration shared. Services Thakhani Takalani, after-wards extended appreciation to the Thengwe Traditional Council for their support and hospitality.

SETA connected virtually to provide learners with comprehensive information about the four-month learn-



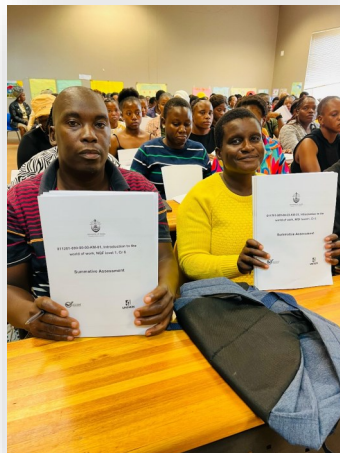
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Participants get inducted into Commercial Cleaning Learnership

An estimated 160 participants enrolled for UCE's Services SETA virtually connecting with participants to offer insight and guidance on the expectations and responsibilities. Participants further received their study material for the duration of the course. Most recent facilitator feedback confirmed that a supportive learning environment characterised the ongoing engagement in both instances.



UIGC appoints new Group Finance Manager

Associate General Accountant at the company. growing the company by acclimatising to his new role and environs. A proud product of Limbopop and in particular Having previously worked in an auditing and advisory environment aspiration and determination to reach milestones and achieve goals. He believes in teamwork as a catalyst for collective aspiration and determination to reach milestones and achieve goals. He believes in teamwork as a catalyst for collective aspiration and determination to reach milestones and achieve goals.



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Marketing, Branding & Communications Unit goes to 3-day training

UIGC's Marketing, Branding & Communications Unit recently joined by colleagues from UCE's Operations Department for a 3-day interactive training workshop facilitated by UCE Operations Manager, Executive Committee (Exco), Marketing, Branding & Communications Director, Yolande Nel. Thanyani Nekwakwani. The first day's programme commenced with photo training, brand, image and reputation followed by corporate writing management, customer service principles. The following day the team was terised that part of the engage- units. The training module further paused for a 3-day interactive Operations Department for a The afternoon programme pro- centred around the documents training workshop facilitated by morning session co-hosted with vided for messages from the that guide the work of the unit. UCE Operations Manager, Executive Committee (Exco), The overall feedback on course nications Director, Yolande Nel. Thanyani Nekwakwani. In- with Business Development content was hugely positive. Participants stressed the im- portance of the workshop as well as the worth of the practi- cal complementing the theory.



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Final monitoring of Commercial Cleaning Learnership programme



UNIVEN Continuing 2024 and is expected They shared their ex- positive impact of Education's (UCE) final to conclude at the end periences and how UCE's learnership pro- monitoring session for of next month. much they have gramme. participants in its During the session, gained from it, not UCE's Operations Commercial Cleaning conducted in collabo- only in skills but also Manager, Learnership on the ration with Services in confidence and pre- Ms Thanyani Nek- UNIVEN campus last SETA, learners were paredness for future wakwani, has com- week marked a key requested to reflect opportunities. mended learners for milestone in the ongo- on their journey thus As the programme their dedication and ing programme. far. and shared the moves towards com- thanked their partners The programme com- positive impact of the pletion, the feedback for their continued menced in October learnership. received reflects the support.

Police induct UNIVEN Campus Community Policing Forum (CPF) members

The nine members Representative UNIVEN Manager of of the UNIVEN Com- Council (SRC). Investigation & Liai- munity Policing Fo- Thohoyandou Police son, shared a mes- rum (CPF) were re- Sergeant, Thanyani sage of support. cently inducted dur- Tambani officiated The members, all ing an event on cam- during the occasion, students of Law at pus. with UIGC Security UNIVEN, are instru- The CPF is led by Head, Mr Avhafunani mental in advocating Fhulufelo Ravhan- Maberegisi, serving for a safer campus dalala, the Minister as programme direc- and student resi- of Safety & Security tor. In her address, dences, both on and on UNIVEN's Student Ms Thilidzi Makhado, off the campus.



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Easter 2025 blessings

On behalf of the entire UIGC family, a blessed Easter is wished upon all our readers who commemorate this religious occasion.

May this period serve as opportunity for reflection and be characterised by peaceful engagement.

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From the UIGC family, a blessed Freedom Day.

With the rest of the country we commemorate the contributions towards life in a free & democratic South Africa.



Complaints/compliments to share?

Contact us on hello.uigc@univen.ac.za